



Autism SA's Tonsley Southern Hub Responses to Frequently Asked Questions (FAQs) from our Clients and Community

Autism SA is opening its new, state-of-the-art Southern Hub at 301 Tonsley Boulevard, Tonsley SA 5042 between March and April 2021.

Prior to the commencement of our services at the Tonsley Southern Hub, it is planned that there will be opportunities for our clients and community members to familiarise themselves with the new building, location, facilities etc.

The following pages provide responses to the questions most frequently asked (or anticipated to be asked) by our clients, families, carers, and other stakeholders. The document will be updated regularly as more questions and feedback are received so you're welcome to keep checking it. If you cannot find the answer you're seeking within, please send your question via email to tonsley@autismsa.org.au.

Updated 19/03/2021

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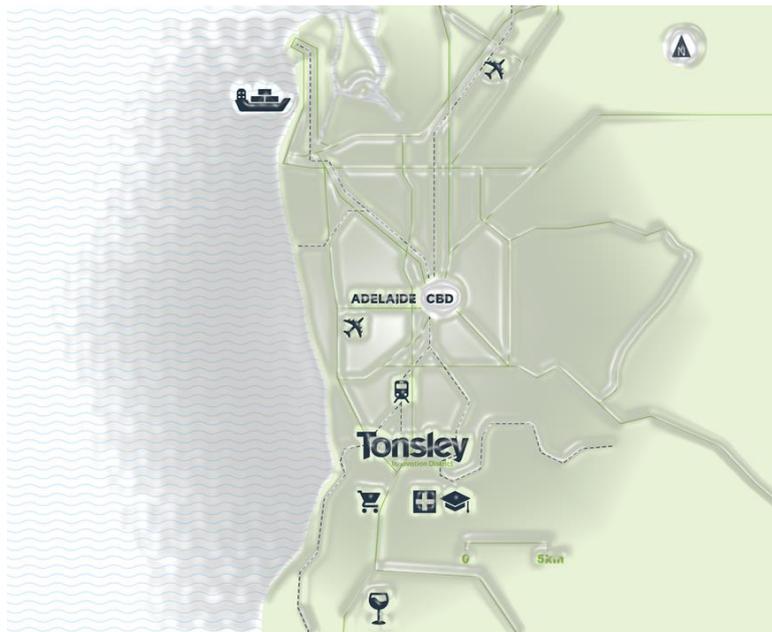
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About the Tonsley Innovation District

Where is the new Autism SA Southern Hub located?

The new Autism SA Southern Hub is a stand-alone building located within the [Tonsley Innovation District](#), in Adelaide's inner south area. Some of the older ones among us might recall the days when the location was the old Mitsubishi Motors Manufacturing site. It has since been acquired by the state government and has been developed to provide a multi-purpose location for business, innovation, education, health human services, retail, entertainment, and residential homes.

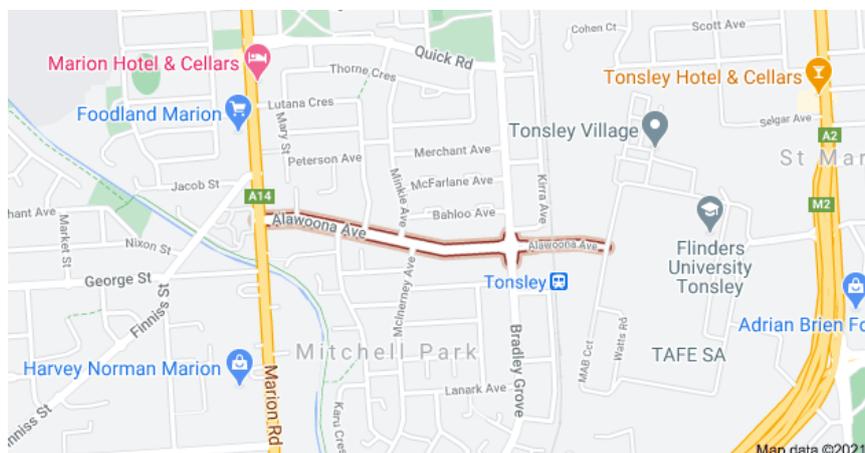
Autism SA has been fortunate to secure a space at Tonsley as the land ownership by the state government has enabled us to acquire a very cost-effective space.



How can I get to and from Tonsley?

Autism SA Tonsley is serviced by free car parking and a number of public transport options. [Click here to discover these.](#)

At present, it is ideal when travelling to Tonsley from the north to use Marion Road, rather than South Road, no matter the time of day. From Autism SA's current Netley site, it is a 10-minute journey if you travel along Marion Road and turn left onto Alawoona Avenue (refer map below).



Please also refer to the site map further below to see exactly where we are located in the Tonsley Innovation precinct.

Can I tour the Tonsley Innovation District before Autism SA relocates?

The City of Marion runs free walking tours of the Tonsley Innovation District for the general public on Thursdays between 11am and 12pm. [Click here to discover these.](#)

Autism SA will be offering tours when the building is completed so please look out for information on these.

What other facilities does the Tonsley Innovation District offer?

The Tonsley Innovation District is changing almost every day. There are facilities such as cafes, squash courts, outdoor spaces, basketball, free Wi-Fi, autonomous vehicles, meeting rooms etc. already available to the public and there are many more under construction and being planned for the future.

Future facilities include a Retail Hub located near Flinders University. This Retail Hub, with extended shopping hours is to contain a supermarket, specialty shops, cafes, restaurants, and offices built above the retail outlets and set among extensive landscaping. The hub’s proposed design “embraces an open-air feel, with tables and chairs spilling out to paved outdoors areas, all wrapped up in green surrounds and will be a refreshing move away from the closed-in mall experience”.



[Click here to discover the existing and future facilities.](#)

About Autism SA's New Tonsley Southern Hub

Where is Autism SA's Tonsley Southern Hub located?

The Tonsley Innovation District covers a big space and Autism SA's new location is at No 6 (in the top right quadrant) on the map below:

Site map

MAB Main Assembly Building

AZZO	Micro-X	24/7 Squash @ Tonsley
Clean Peak Energy	Phoenix Contact	Funk Coffee+Food
CO-HAB MAB	Rockwell Automation	Sakura Sushi
Flinders University	SAGE Group	Three Little Pods Café
Future Earth Systems	TBT Modular Offices	Tonsley Pod
Global Centre for Modern Ageing	ZEISS	

1 Bedford Medical Centre **2 LCC Building**

3 Administration Building

CO-HAB	Innovyz	Southern Adelaide Local Health Network
Form Cut	Mitsubishi Motors Office	Tonsley Project Office

4 Hydrogen Park SA **5 South Australian Drill Core Reference Library**

6 Autism SA **7 Tonsley Village Sales Centre**

8 Radical Torque Solutions **9 Siemens**

10 Flinders University

College of Science & Engineering	New Venture Institute	Flinders Partners
Australian Industrial Transformation Institute	Medical Device Research Institute	
Centre for Nanoscale Science & Technology	Tonsley Manufacturing Innovation Hub	

11 TAPESA

OPCE Training Facility	myCar	
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12 SA Power Networks Substation

13 Boiler House

14 Line 0

Flinders University and BAE Systems	Tesla	
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15 Western Plant

Specialised Solutions	Cushman & Wakefield	
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Key

P Carpark	Train Station	Bus Stop
Food / Café	Loading Dock / Deliveries	Park/ Plaza

Last updated: July 2020

If you're looking for a larger map, [click here](#).

When can I see the new building?

Due to working collaboratively with the Tonsley Collective (the engineer and builder team) at the beginning of the redevelopment, we are fortunate that Autism SA's new site is being built to our specifications, so that we can enjoy state-of-the-art facilities in which to work, play, give and receive therapies, learn, and gather together.

2020 presented many complications in our lives due to COVID-19, resulting in a number of delays with our new Autism SA building. We are now happy to share that occupancy is expected to commence in April 2021.

If you would like to experience the new building before receiving your supports/services/training etc. there, please keep an eye out for emails announcing our tours and how to book into one.

Why does the Autism SA building look like it does?



The building is designed to optimise the space available and allow for under cover parking, to provide easier access for our visitors and staff.

What is within the new Autism SA Tonsley building?

The new building is on 4 levels, with the following located on them:

Car Park Area	Undercover parking, bike rack, security cameras, lighting, and pop-up store space for future social enterprises
Ground Floor Foyer	Building entrances, check-in area, Variety Sensory & Safe Room, welcome & community waiting spaces with Wi-Fi, accessible amenities & shower, cleaning store & washing machine
First Floor:	Main Reception and waiting area, amazing therapy & diagnostics facilities, consult rooms, group rooms, storerooms, kitchenette, accessible amenities, utility hubs, meeting rooms, life skills kitchen
Second Floor:	Workspaces, offices, creative spaces, meeting rooms, main kitchen & break areas, storage, utility hubs, accessible amenities, life skills kitchen
Third Floor & Rooftop:	Conference & training area, group rooms, life skills kitchen, outdoor space including sensory garden, BBQ & break areas, accessible amenities

What spaces can be accessed, by whom?

Our clients and other visitors will be able to directly access the Ground Floor and the 1st Floor Reception. Access to other floors is facilitated with accompaniment by a staff member or a Visitor's Pass. To let the person you're meeting know you have arrived, you can use our electronic visitor system on the ground floor (like the ones you may have used at Netley and Elizabeth) or proceed to the Reception on the first floor via the lift or stairs.

What services/supports/teams will be provided from Tonsley?

Autism SA's Tonsley Southern Hub will be providing all our services, supports, training and administration from this site which are currently available at Netley, plus much more given the additional facilities, equipment, and spaces. There will be much more capacity for life skills development and other capacity building supports, a fabulous motor planning space, therapy rooms with latest equipment so no one misses out, sensory garden, and walks and other great spaces. It will also become the new head office for the organisation.

You've described it as "state-of-the-art" but what does that mean?

Autism SA's Tonsley Southern Hub will provide new and contemporary environments to support our workforce in delivering high-quality, innovative services and training to our autism community and meet more of what you want from our services and supports.

Included in these are:

- Life skills kitchens for training/groups
- A rooftop socialising area with a BBQ, sensory garden, sensory walk, and sensory space
- Many more new therapy and group spaces with multipurpose facilities
- Dedicated motor planning room with a range of equipment, including a Flying Fox
- More workforce and collaboration spaces
- Automated doors to allow for easier access
- Fast, secure Wi-Fi
- Open spaces for lunches and breaks along with coffee and light meal retailers. In the future, the Precinct will expand to offering an entire retail centre
- Carparks under and near the Autism SA building and around the precinct
- New equipment for therapies, communications and increasing participant engagement.

I've heard there is no Reception on the Ground Floor. How will I know how to access Reception?

Upon entering the Ground Floor Foyer, our visitors will be directed to sign-in electronically (using the same visitor system we have been trialling in our Reception areas since 2020) and then asked to proceed to Level 1 Reception when they are ready. Visitors may opt instead to proceed directly to Level 1 to sign in at our Reception when they arrive there. There will also be signage to indicate where the lifts and stair access can be accessed.

What if I can't, or don't want to relocate to Tonsley?

Please discuss this with your **Autism SA staff member** or call our **Pathways Team** 1300 AUTISM (1300 288 476) between 9am-4pm weekdays or email us via tonsley@autismsa.org.au as soon as you can so that we can discuss our other options for **providing you with services & supports**.

How will I find my way around the new building?

When you check into our 1st Floor Reception at Autism SA's Tonsley Southern Hub, you may be shown around by the person with whom you have an appointment.

Where can I take breaks or wait at Tonsley?

There are many more options for spaces to take a break at Tonsley, for instance:

- Grab a drink or some lunch from one of the cafés and sit under the Tonsley MAB. The MAB is the main central building at the Tonsley precinct as shown on the map, above. There are quite a few spaces to enjoy the unique environment of a large, quiet open precinct
- Use the welcoming space in the Ground Floor Foyer of the Autism SA building
- Use the waiting area on the First Floor, by Reception.

What is the Rooftop Garden/Space being used for?

This is an exciting new addition to our facilities for use by our workforce and community of clients and families etc. This space will host several activities, such as:

- A place to take a supervised break
- Training
- Therapy and groups
- Life skills and other capacity building activities
- Social events
- Meetings.

What are my food options at Tonsley?

There are some dine-in and takeaway food and beverage options in the Tonsley MAB just a short walk from Autism SA's new hub. More retail options are planned as the site develops. We will update this section with links to venues as they become available.

What supports are available to help with this transition?

The Autism SA team will be publishing a range of supports such as social stories and tours, for those of us who require more information or information in different formats. We will update you on these as the building nears completion and the details become available.