

Disability SA Service Coordination Review

Disability SA has the opportunity now, as part of the reform of disability services, to review how it currently provides services, to find different but more relevant ways of supporting clients and their families, thereby increasing our ability to assist within the resources available.

We would like to invite you to participate in our Consumer/Family/ Carer Consultation. We are very keen to start our review with ideas from our consumers, families and carers.

Please take the time to participate by **attending a forum, filling out this survey** (also available on the website: www.disability.sa.gov.au/dansa) or **by ringing us** during our phone-in. If none of these options are suitable, we will be very happy to ring, or visit you individually, to provide you the opportunity to be included.

At the end of this part of the consultation, we will provide an overview of the feedback that we have received. We will then be consulting with other agencies and our staff. At the end of the process, there will be the ability to provide comment on what is recommended.

The survey is enclosed if you would like to provide feedback using this format. Otherwise, we hope to talk to you on the phone or at one of our forums.

Phone-In

DANSA members with support from Disability SA staff, will be available to take your call and record your comments and thoughts about services for the future. Dates: Tues 13th May, Wed 14th May, Thurs 15th May. 9.30am - 4:30pm. Free Call: 1800 778 511

Website Survey

Follow the links at DANSA website www.disability.sa.gov.au/dansa to complete the online survey

Disability SA Emergency Card

The Emergency Card that has been mailed with the DANSA newsletter provides a way for you to be identified as a client of Disability SA when entering a hospital. This will assist your access to the relevant community services as a patient/consumer when admitted to (or leaving) the hospital.

The issue of identifying people who receive disability services has been ongoing with hospitals for some time. This should enable a better managed system of patient/consumer hospital discharge and provide a more seamless quality service to meet individual needs.

This card provides the hospital with basic information and contact details if you are unable to provide this information. All you need to do is carry this card with you in a wallet or purse. If you don't want to use this card, you can return it to Disability SA or dispose of it.

Use of the card has the added benefits of improved open dialogue between hospitals and Disability SA, particularly around community discharge planning and better communication with all emergency services.

Forum Transport

To help facilitate you attending one of the forums, Disability SA will pay the difference between the total cab fare and the South Australian Transport Subsidy Scheme (SATSS) voucher value if prior arrangements are made.

Consumer Forum Information Dates

Please RSVP at least one week prior to the forum you are attending. Please state if attending day or evening session and, if staying for lunch, any special dietary requirements. Contact Jill Bartlett on 83721430 or email jill.bartlett@dfc.sa.gov.au

If you would like to provide feedback, but are not available to use any of the methods listed, please telephone and we will make a time to talk to you.

Sue Deeprose - 8372 1486

Bruce Becker - 8272 1988

Jill Bartlett - 8372 1430

All personal information provided is confidential.

Christies Beach: Monday, 12th May Morning Session: 11am to 2pm (lunch provided) Evening Session: 6.30pm to 8.30pm (refreshments provided) Christies Community Centre, Corner of Morton Rd and Flaxmill Rd, Christie Downs
Fullarton: Monday, 19th May Morning Session: 11am to 2pm (lunch provided) Evening Session: 6.30pm to 8.30pm (refreshments provided) Highgate Park – Julia’s Café, 103 Fisher St, Fullarton
Salisbury: Wednesday, 7th May Morning Session: 11am to 2pm (lunch provided) Evening Session: 6.30pm to 8.30pm (refreshments provided) Salisbury Council Offices, John Harvey Gallery, 12 James St, Salisbury
Enfield: Wednesday, 21st May Morning Session: 11am to 2pm (lunch provided) Evening Session: 6.30pm to 8.30pm (refreshments provided) Enfield Community Centre Hall, 540 Regency Rd, Enfield
Port Augusta: Monday, 26th May Morning Session: 12 noon to 3pm (lunch provided) Evening Session: 6.30pm to 8.30pm (refreshments provided) Standpipe Golf Motor Inn, Highway 1, Pt Augusta
Murray Bridge: Wednesday, 4th June Morning Session: 11am to 2pm (lunch provided) Evening Session: 6.30pm to 8.30pm (refreshments provided) TAFE SA, 52-68 Swanport Rd, Murray Bridge
Mt Gambier: Wednesday, 18th June Morning Session: 11am to 2pm (lunch provided) Evening Session: 6.30pm to 8.30pm (refreshments provided) Commodore Motel, corner of Jubilee Highway and Penola Rd, Mt Gambier